

IP DALI configuration lost after Windows 10 anniversary update

Scope

This document describes an upcoming fault when using IP DALI on Windows 10 and Windows is installing the anniversary update.

Problem

After the windows anniversary update the system does not longer operate. If a user wants to login, the login to VS Lighting Browser will be rejected. A login is only possible with the default user and password and all configuration seems to be lost.

Description

The IP DALI server software saves the configuration in a folder defined by Windows for application data in non-user environment, especially for services.

During the anniversary Update of Windows 10 the windows folder is renamed to “windows.old” and a new instance of windows is installed under the folder “windows”.

On the 1st start after the update the software will no longer find its configuration under the defined location, and a new (empty) configuration is created.

Affected Versions

All Versions of the IP DALI software up to version 1.12.0 are affected.
Problem fixed in all later versions.

Workaround

1. Check if you find the windows.old folder under C:\
2. Click on the start menu and type “services.msc”
3. Locate the service “Lightcontroller IP” and stop it by right-click on stop.
4. Navigate to in the windows explorer (on a 64 Bit Windows)
C:\Windows.old\Windows\SysWOW64\config\systemprofile\AppData\Roaming\VS Lightcontroller IP DALI
5. Navigate to in the windows explorer (on a 32 Bit Windows)
C:\Windows.old\ Windows \System32\config\systemprofile\AppData\Roaming\VS Lightcontroller IP DALI
6. Mark all files by pressing CTRL+A
7. Copy all files by pressing CTRL+C
8. Navigate to
9. C:\Windows\SysWOW64\config\systemprofile\AppData\Roaming\VS Lightcontroller IP DALI
10. Paste all files by pressing CTRL+V (if you get asked to override files, choose Yes)
11. Restart the PC

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